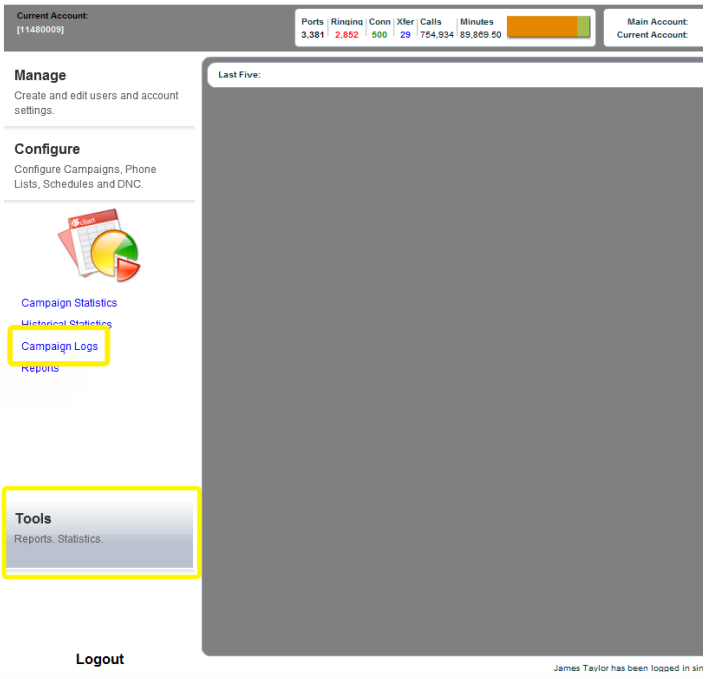
PrimeContact List Rehash Guide

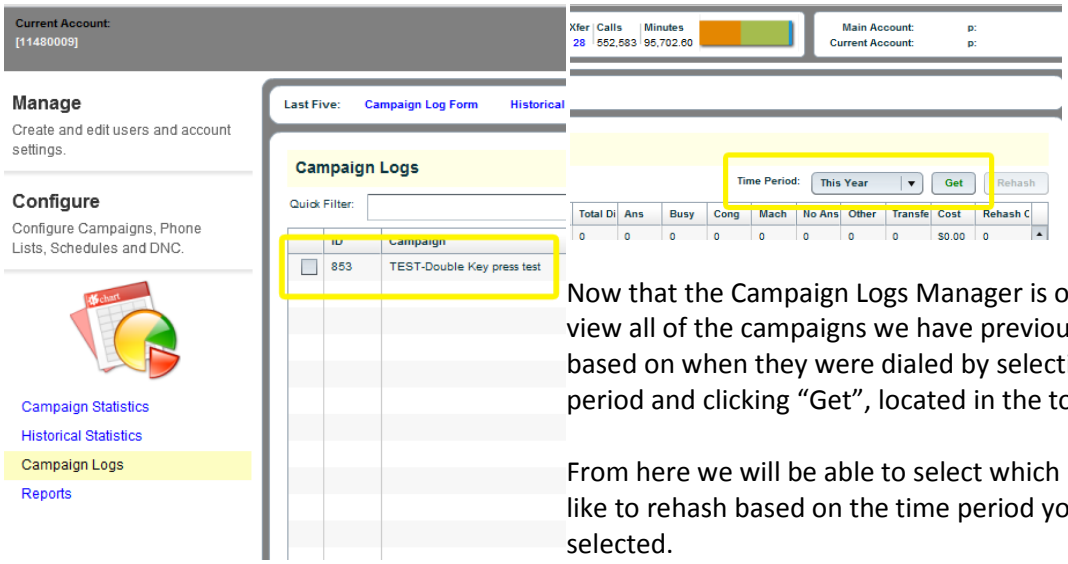
In this guide, we will explain our list rehashing procedure. This system allows you to recompile a list to generate a new set of leads based on their disposition from a completed campaign. You may also use this feature to redial an entire list from a previous campaign.

To begin Rehashing your list, click the Tools Menu in the main menu area.

In the tab that opens, click Campaign Logs, located 2nd from the bottom of the list.

(Shown pictured left, the menu items are highlighted in yellow).



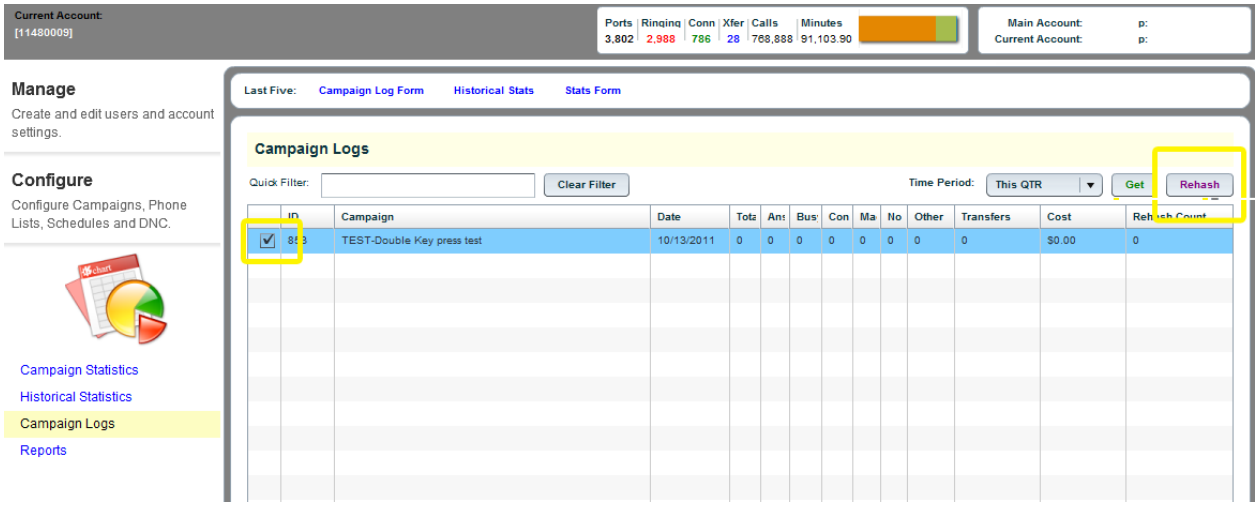


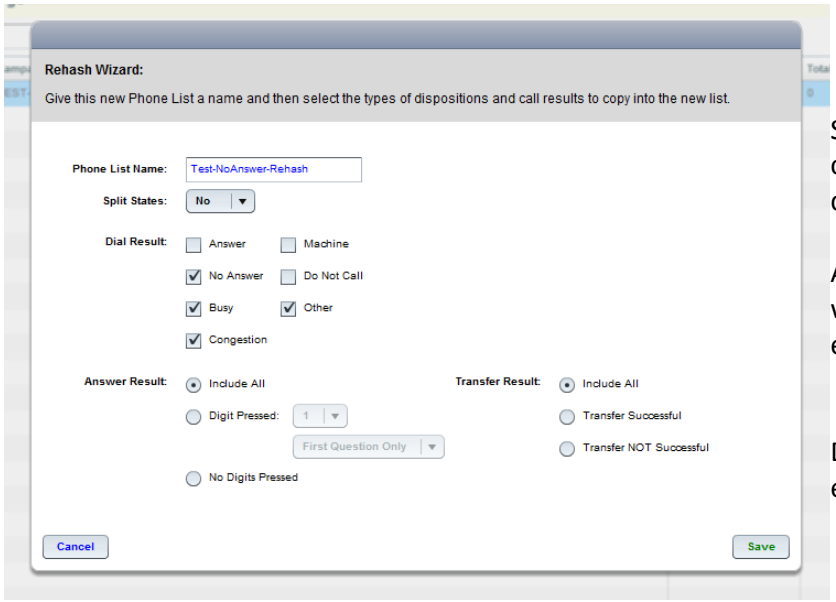
Now that the Campaign Logs Manager is open, we can view all of the campaigns we have previously dialed based on when they were dialed by selecting the time period and clicking “Get”, located in the top right.

From here we will be able to select which list we would like to rehash based on the time period you have selected.

Select the list you are rehashing by checking the box located beside the list name then clicking Rehash, located in the top right of the window.

(Pictured below, with the checkbox and Rehash button highlighted in yellow)





Set a new name for this list, and choose the appropriate options or dispositions for the list.

After this is completed, your window will appear similar to the example shown here.

Dispositions for rehashing are explained in the next page.

Dial Result: Is the result of the dialing of the list. By selecting these options you may define your list to be rehashed if the previous call was answered or not, went to an answering machine or by any other dialer result, or combination of.

Answer Result: This section allows you to rehash your list based on the results collected by a survey or other broadcast that included key press options.

Transfer Result: From here you may select specific transfer results to rehash your list from if your broadcast was enabled for transferring.

When you are satisfied with your options, click Save.

Your new list will now be loaded into the system, this may take a moment as it processes the new data.

When this has been completed, your new list will be available in your “Phone Lists” manager can be assigned to a campaign for dialing.